

# Satisfaction

## Card



Dear client,

Our organization, Le Groupe P.F. Brisson Peinture Inc. is recognized for its expertise and experience in the field of commercial, industrial and institutional painting which allows it to offer and implement innovative and customized solutions.

Our organization cares about the respect of its clients and promoting the values which its employees are proud to uphold:

- 1. Professionalism**
- 2. Quality of work**
- 3. Integrity**

Thank you for taking the time to complete the questionnaire on page 2 and thus contributing to our continued efforts to achieve quality.

In addition, if you do not deem our conduct to be satisfactory or if one of our employees engages in conduct that you deem to be questionable, please contact us immediately so that we can rectify the situation in a timely fashion.

Phone: 819-777-5959 ext. 211

1-877-377-5959 ext. 211

1-514-439-7007 ext. 211

E-mail: [m.sauve@brissonpeinture.com](mailto:m.sauve@brissonpeinture.com)

At Le Groupe P.F. Brisson Peinture Inc., we are proud to display our integrity and skill.



# SATISFACTION card

Name of company: \_\_\_\_\_

Date: \_\_\_\_\_

Work performed: \_\_\_\_\_

Signature of client: \_\_\_\_\_

Name of employee: \_\_\_\_\_

DID THE SERVICES WE DELIVERED MEET YOUR EXPECTATIONS?? (Check the boxes that best correspond to your assessment)					
	Very good	Good	Fair	Mediocre	N/A
Quality of work / products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explanation of the work on site	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism of the company on site	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Company's technical skills on site	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Responsiveness in case of a problem	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clean-up after rendered services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In general, concerning the services offered by our company and its on-site representative, are you generally:			
Very satisfied	<input type="checkbox"/>	Somewhat dissatisfied	<input type="checkbox"/>
Somewhat satisfied	<input type="checkbox"/>	Very dissatisfied	<input type="checkbox"/>

Comments and/or suggestions :